

Your RMA# _____

Thank you for the information. Please ship your product back to us. Upon inspection and approval of the claim we will send a one-time replacement to you.

Return GUIDELINES:

1. Please clean and return product in its original packaging.
2. Our warranty requires that proof of purchase be provided. All warranty claims **MUST** be accompanied with a receipt and if available the original product packaging or a cutout of the UPC barcode
3. You must have a return address, both on the shipping box and inside the package. Print clearly.
4. Be timely. RMA # will be active for 30 days from today. If the product is not returned within 30 days you will need to contact us again to obtain a new RMA #. You must print your RMA # both on the shipping box and inside the package. Print clearly. YOUR RMA # _____
5. Ship it back to us. Please note: We will not be able to cover shipping cost, however once we have the product, and we find your claim to be valid, we will be covering the cost of shipping a replacement item to you. We also recommend you choose a shipping method with a tracking number. We recommend you keep a copy of your tracking # and send us this info once shipped for faster processing. We are not liable for Items shipped without a tracking number and is lost.

-----Please print and cut out below form fill completely and mail it to us -----

Full Name _____

Your Address _____

Name Of Product _____

Item Number of Product _____

RMA#(stands for Return Merchandise Authorization) _____

Return Address:

Vee International Inc.
Attn: Warranty Dept.
625 South St.
Garden City, NY 11530

Please note: We try to process claims as quickly as possible. Estimated time frame for your item to move through our replacement process is 3 weeks. It may take longer depending on claim.

We only replace your item. We will not be able to provide a refund and will not be able to exchange for another product.

The warranty is only valid for one-time replacement of the current purchased product.

Please note, do not ship any product that is not defective or if it is damaged due to misuse, tampered with, or if you attempted to modify or change function of the product in any way. These items do not qualify for replacement.

Our Warranty does not cover wear and tear or damage caused by misuse, accident, neglect. Storing products made from the following materials: TPE, TPR and PVC together for an extended period of time causes the materials to “melt”. Do not store your products made with the above mentioned materials allowing them to make contact with each other for an extended period of time. This means. Any length of time greater than 2 days. Any claims made with this condition is not a valid claim

Any attempt to repair product or its accessories voids warranty. Our Warranty ONLY covers electronic items [items that uses batteries which includes rechargeable]. The single exception is our Real Nude product collection of products, with this collection the warranty also covers nonelectronic items.

We want you to be happy with your product and will honor ALL VALID warranty claims. It is your responsibility to follow the warranty instructions. Failure to do so will void your claim.

Sincerely,

Your Warranty Team

Also, include the following

- 1) Proof of purchase – receipt from store purchased. Must be within the warranty period**
- 2) Product packaging [Cut out of Barcode is acceptable]**

Please Note: We will not be able to provide a refund and will not be able to exchange to another product. The warranty is only valid for one replacement of current purchased product.

Thank you

Customer Service